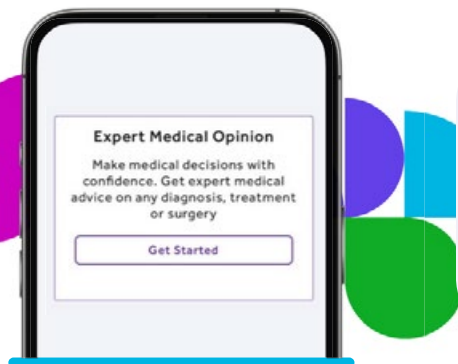


Expert Medical Opinion

What to know about this benefit



Do you or a covered dependent:

- Feel unsure about a diagnosis and need help choosing the right care?
- Have medical questions or concerns about treatment options and want advice from an expert?
- Feel worried about the potential risks of misdiagnoses?

Expert Medical Opinion is an in-depth second opinion delivered by leading experts. Led by our physicians, the process is a proven way to help patients and families get unstuck, understand their medical situation, and make better-informed medical treatment decisions.

Of those who have used this benefit:

86%
get different
treatment plans

68%
get improved
diagnoses

85%
average member
satisfaction

When should you use Expert Medical Opinion?

It is more than just a second opinion; it is a process that complements the care you receive from your own physician by bringing greater certainty to your diagnosis and treatment plan. Our medical specialists perform an in-depth analysis of your medical data, including diagnostic imaging, test results and pathology samples. We provide an expert's detailed summary of the findings so that you have the confidence to move forward with treatment.

How does the process work?

You initiate the service through our app, website, or through the phone. You will be asked questions about your diagnosis and what you would like us to review for you, such as a recent diagnosis or upcoming surgery. A clinician will contact you directly to discuss your concerns and medical history. Next, your medical records will be collected, including imaging and pathology samples, which will be reread and may be retested. Then, a specialist will conduct an in-depth review. Once complete, a doctor will compile an expert report and will review this with you and answer any outstanding questions.

How much does Expert Medical Opinion cost?

This service is available to you through your employer or insurer at no cost to you.

Start your journey to better health today.

Visit TeladocHealth.ca | Call 1-877-419-2378 | Download the Teladoc Health app

