

Ask the Union – Your Questions Answered

Have a question about your workplace, benefits, or the collective agreement but are not sure where to find clear answers? Visit the [“Ask CUPE”](#) section on our website.

This feature allows members to submit questions anonymously. We know that sometimes people may feel uncomfortable raising questions publicly, especially when they relate to workplace concerns, policies, or personal situations. The goal of this section is to provide a simple and safe way for members to ask questions while helping others learn from the answers as well.

Many workplace questions are shared by more than one member. By answering them through the [Ask CUPE](#) section, we can provide helpful information to a wider audience and ensure members have access to clear and consistent guidance.

Members are encouraged to submit questions on topics such as:

- **Benefits and coverage**, including mental health supports, the Employee Assistance Program (EAP), extended health benefits, and healthcare spending accounts.
- **Collective agreement clarification**, including understanding specific articles, workplace rights, and how certain provisions apply in real situations.
- **Workplace rights and processes**, such as investigations, respectful workplace concerns, job postings, internal hiring processes, and employee protections.
- **Career progression**, including training opportunities, acting assignments, internal postings, and how seniority may factor into selections or advancement.

All questions will be reviewed and answered in a way that protects member anonymity while still providing useful information for the broader membership.

Watch for the [Ask CUPE](#) submission link on the CUPE 998 website. Your quest keep members informed, connected, and supported across the workplace.

